



January 15th 2008

Dear Double Helix Glassworks Customers and Friends,

We've heard some reports of beads made with our newest test colors are cracking. We've not had any cracking issues here but to play it safe, we recommend that you not encase any of the K or H test batches or the sample of Khaos sold in mid December. All of the T batches should encase without any problem. If you do have cracked beads with any of our colors please email us a photo and we will find a way to make it up to you!

We believe we have corrected the Khaos but will not release it until the new testing equipment we've ordered confirms that it fits correctly. We did not test our "test" batches as thoroughly as we do our production glass. This was obviously a mistake and will not happen in the future.

We hope that by being honest about our mistake you'll continue to trust us in the future as you have in the past!

If you have any questions please email us at [doublehelixglassworks@msn.com](mailto:doublehelixglassworks@msn.com)

Thank you,

Jed and Julie at Double Helix Glassworks